

Payment Policies

- To receive a discounted group rate for 15 or more, advance reservations are required. We cannot offer group rates for walk-ins.
- Final payment via check or credit card is due two weeks prior to your group's visit. To make other arrangements, contact Rob Williams prior to the two-week deadline.
- The bus driver and group leader are always complimentary.
- An 8.1% local tax may be imposed on museum admission tickets, though there is no tax associated with educational programs.
- Please note that an additional \$35 charge will apply for checks returned due to non-sufficient funds.

Cancellation Policy

- We will offer a full refund more than 14 days prior to your visit. Within 14 days, a 50% refund will be offered, within 3 days, refunds will be given on a case by case basis.
- Addition or removal of individual members of your group may be made up to 3 days prior to your visit.

Arrival at the Museum

- Please make every effort to arrive on time. While museum admission may be granted at any time during regular operating hours, it is possible that being early or late could cause a mixture of groups.
- If you make a reservation outside of regular hours, please make every effort to arrive at your reserved time. If you arrive early, we may not be able to accommodate you immediately.
- Group Cupola tours are to begin at your designated time. Departure from that schedule may result in a shortened Cupola experience, as we also offer public Cupola tours throughout the day.
- If a group is running late, please call the museum's ticket desk at 717-339-1351.
- A bus drop-off area is available next to our museum and is accessible via Springs Avenue (map available).
- If your group is arriving in smaller vehicles, parking is available across the street in our public lot.

Inside the Museum

- For student groups, we recommend a ratio of 1 adult chaperone for every 10 students.
- Chaperones must remain with students at all times.
- Groups are asked to show courtesy and respect to fellow visitors. We ask that you:
 - Speak quietly and do not talk during films or presentations
 - Do not run, jump or act in any other boisterous way
 - Do not sit or climb on displays, exhibits, doorways, windowsills or other objects
 - Use interactive exhibits only as intended
- Please note that food, drinks (water excepted) and chewing gum are not allowed in the museum galleries.
- We encourage you to take pictures while in our exhibits, but please refrain from using your flash at any time while inside the museum.

Please note that Seminary Ridge Museum retains the right to remove any persons or group we determine not to be complying with these policies. Group policies may change at any time without notice.